

# Summit Downtime Reporting System

## An Economical Approach to Business Continuity

What happens if your healthcare information system software or hardware fails or you experience a scheduled or unscheduled downtime? Summit Healthcare provides a simple, inexpensive yet secure solution for any of these dilemmas: the Summit Downtime Reporting System.

When your healthcare information system is not functioning, certain personnel absolutely need access to patient information making it essential to have a plan in place to deliver that critical patient information. Summit DRS provides clinical and non-clinical users with a snapshot of key information to ensure business continuity in the event of downtime. The power and security of the Summit DRS Desktop combined with the Summit Scheduler allows continuous access to your critical reports for your clinical and financial users. These tools comprise Summit DRS, a full solution that will allow your organization to check off downtime procedures on your list as you strive for that electronic medical record.

### **BENEFITS**

- **Uncomplicated setup** - Provides security and data access in an easy-to-use solution for administrators and end-users.
- **Unmatched reliability** - Sustains access to critical data 100% of the time even if the network fails.
- **Heightened report generation** - Enables all departments to access data in preferred formats.
- **Maintained staff confidence** - Providers can be sure that their patients are protected from the perils of downtime.

### **FEATURES**

- **Accommodate hard-copy or electronic reports to multiple locations** - Summit DRS can meet the needs of each individual user regardless of location.
- **Adaptable with all HCIS vendor systems** - Vendor systems, including Siemens, are able to seamlessly integrate with the DRS technology.
- **Highly secure report encryption and distribution with auto-logout** - Safeguards are in place to ensure patients' confidential data remains solely in view of approved personnel.
- **Configurable Summit Desktop downtime console** - Provide staff with the access to critical patient data based on job role and security levels.

## SUMMIT DOWNTIME REPORTING SYSTEM TESTIMONIAL

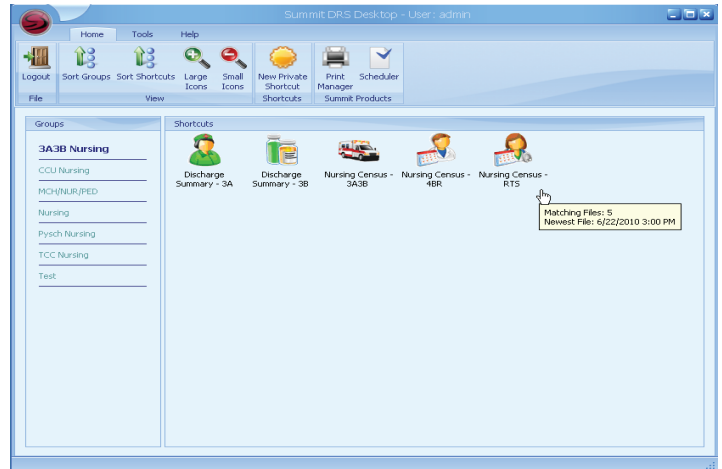
*“Patient safety is of utmost importance at Main Line Health and we needed to ensure that our staff had access to critical data should we experience a scheduled or unscheduled downtime of our HCIS or Network. By implementing the Summit Downtime Reporting Solution we can feel confident that operations can continue during a downtime while we work to address getting the system restored.”*

- **Karen Thomas**, Chief Information Officer,  
Main Line Health



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## PRODUCT REQUIREMENTS

- Operating System: Microsoft Windows 2003, XP Pro, Vista Business, 2008
- Minimum Memory: 2 GB of RAM without VM software. 4GB of RAM is recommended for each virtual instance/slice of VM software.
- Minimum Hard Disk Space: 30MB for base install, 100MB for log files and additional space suitable to store local copies of the reports if desired
- Minimum System Processor: Pentium or compatible 2GHz recommended
- Required Software: .NET Framework 3.5 (MS Office recommended)
- PDF software is required. Summit Downtime Reporting System solution will work with several pdf converting software tools.