Summit Automation Services

PROVIDING A UNIQUE TEMPORARY OR FULL-TIME EMPLOYEE TO PERFORM ANY ROUTINE TASKS FOR YOUR DEPARTMENT

Improve your workflows and increase efficiencies with powerful automation solutions.

Summit's Automation Services offer a consultative evaluation of your business processes along with the utilization of Summit Healthcare's RPA technology and staff expertise to provide time and cost saving solutions to each department of your organization. Our team of experts work directly with your staff to assist in recognizing areas of your daily, weekly, and yearly routines that are repeatable or require manual entry. In identifying these areas, Summit Healthcare staff in conjunction with the Summit Suite of automation tools can provide not only the services to automate a process, but the maintenance and support to go along with it.

Summit Healthcare can provide the consulting, planning, execution, and support of any repetitive tasks leading to operational efficiencies and significant ROI:

CLINICAL & ADMINISTRATION

- Post comments to patient accounts
- Dictionary/domain updates
- System upgrade testing
- Patient registration or scheduling
- System conversions and migrations
- Employee credentialing and de-credentialling
- Materials Management/inventory ordering
- And More...

REVENUE CYCLE MANAGEMENT

- Collection notes upload
- Patient payments and invoicing
- Billing/charge entry
- Remittance posting
- Payroll/personnel updates
- Bad debt write offs
- And more...

SummitHEALTHCARE

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WE MAKE YOUR JOBS EASIER.

EXPERTISE

Summit Healthcare's Professional Services team has a deep knowledge base and understanding of complex hospital environments.

ALL of our engineers and product managers come with a healthcare technology background, and Summit Healthcare has been a leader in automation technology for the past 20+ years.

EFFICIENCY

Summit Healthcare prides it's Professional Services Team on it's efficiency around projects.

Our team has a vast library of solutions that work with a wide range of vendor platforms and specifications. If we haven't seen it before, we're always down for the challenge!

EXPERIENCE

Our staff is established. Our staff have been solving problems for years. Our average engineer has over 10 years HIT experience.

BENEFITS OF ROBOTIC PROCESS AUTOMATION (RPA)

Eliminate manual errors
Humans make mistakes, especially when the tasks are repetitive, mundane, and contain large amounts of data. Can you risk errors when patient safety and satisfaction is at stake?

Get work done 24/7
Automation tools work around the clock, nights, and weekends. They can complete work in a fraction of the time it would take the average FTE.

Manage busy periods or staff reductions
Workload spikes, for example around Year End, put immense pressure on staff to get critical tasks done. RPA helps to alleviate increased workloads and prevent staff burnout.

Improved productivity and employee morale
Free up staff from repetitive and mundane tasks to focus on more rewarding projects.

Cost savings and ROI
Automation is faster, more accurate, and eliminates wasted hours on repetitive tasks. Many organizations realize immense cost and resource savings within the first couple months of implementing.

Summit Scripting Toolkit (SST)
The most versatile and powerful RPA (robotic process automation) application available in healthcare. From the simplest to the most complex processes, SST provides a cost-effective solution that enables organizations to streamline workflows and increase efficiencies organization-wide.

WHAT OUR CLIENTS SAY...

"The Summit Healthcare team has been an absolute pleasure to work with in every capacity. The administrative staff is very attuned to the increasing demands that are being placed on hospitals to operate in today's healthcare environment...The development and technical implementation teams are experts in their field and work directly with the customer to design and develop custom solutions, seemingly with ease."

– Kathleen Hoeffner, Noyes Memorial Hospital