

## NO ONE KNOWS OUR TECHNOLOGY BETTER THAN WE DO...

Summit Healthcare's team of well-versed industry professionals develop, build, and support all our technology offerings in-house. They work with the products on a daily basis, discovering new and more efficient ways to use the software, and compiling an archive of tips and tricks they've learned along the way. ***That's why so many customers trust us with managing their entire integration environment.***

## INTEGRATION OUTSOURCING SERVICES



Summit Healthcare has a local team of engineers deeply experienced in healthcare integration, with a vast library of custom and flexible solutions that work with a wide range of vendor platforms and specifications. **Here's how we can assist you:**

- Dedicated Summit Healthcare Project Managers to ensure deliverables are met on time, every time
- Full development and maintenance of all interfaces running through your interface engine
- 24/7 real-time alerting, monitoring, and support of interfaces
- Liaison to EHR and other application vendors to facilitate interface development and troubleshooting
- Creation of necessary filters and mapping for interfaces
- Scheduled backups
- Scheduled purging of log files to ensure optimal space usage
- Monthly status reports and conference calls

## WE MAKE YOU LOOK GOOD



*"The ability to work with one integration vendor has proven to be extremely rewarding. Summit Healthcare's services team played a key role in ensuring a successful implementation and will continue to lend their expertise as an extension of the hospital's IT staff overseeing the entire interface environment. Being able to avoid working with third-party vendors and rely on Summit Healthcare for different aspects of our integration, both short term and long term, has already demonstrated important value to the hospital."*

— Juan Caban, CIO, Hospital de la Concepción

**COST EFFECTIVE**

**UNMATCHED SUPPORT**

**VENDOR AGNOSTIC**

**TECHNOLOGY EXPERTS**

**CUSTOMIZABLE SOLUTIONS**



If your organization does not possess the resources or time to adequately develop and manage interfaces internally, leave it to us to provide a strategy and solutions that benefit your hospital across the board. Many organizations find immediate cost savings and return on investment within their first few months of working with us!

Leave it to us so your team can focus on what really matters:

**Providing quality patient care.**



#### **What You Can Expect**

- 24x7 Support
- Monthly Status Reports
- A team to act as an extension of your IT staff
- Ability to free up time and resources to focus on other tasks
- Expertise of our engineers and project managers
- Maximize the ROI on your software investment
- Cutting-edge technology including a web dashboard for a snapshot into the health and analysis of your systems



#### **Additional Integration Services**

- Interface consolidation; reduce costly point-to-point integrations
- Complex interface builds (Web services, ITI, Direct Messaging)
- PDF translations/processing
- MDN inbound set up for attestation out of your HCIS
- FHIR Integration
- Generate HL7 from any report or text
- Custom alerting unique to your integration landscape

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