



# USE CASE

## *Implements Summit All Access for Community to Support Secure Patient Data Exchange and Availability*

### Client

#### **Bristol Hospital**

Bristol, Connecticut

### Challenge

Bristol Hospital already had a solution in place for sharing critical patient data with their area providers. However, it was very costly, couldn't meet all regulatory requirements, there were security concerns, and a lack of technical control. Bristol Hospital needed a better way to efficiently and cost-effectively share patient data within their organization, and also to community physicians, post-acute care facilities, nursing homes, and care coordinators throughout the community to ensure proper follow-up care after significant patient events.

### Solution

Already a Summit Healthcare customer, Bristol Hospital learned of **Summit All Access for Community** and selected the solution to improve their data sharing capabilities. Summit All Access is the one-stop-shop for strategically managing patient data availability throughout the healthcare enterprise, allowing organizations to quickly and securely distribute data regardless of access to a desktop computer, network, or EHR. Patient data is made available 24x7 through a web-enabled platform, and documents can be distributed within the organization or on-demand to community providers by granting audited access to documents.

### Results

Direct benefits of Summit All Access for Bristol Hospital include:

- Ability to notify providers proactively to ensure proper follow-up care after discharge
  - Affiliated physician offices - 13
  - Nursing homes – 4 (Do not need direct interface to hospital data or access to Meditech)
  - Corporate level patient management with ProHealth Physician Group statewide as well as their local Community Health Center organizations
- During the COVID-19 crisis, it was leveraged to allow the pharmacist consultant for the local nursing homes to do medication regimen reviews remotely (the pharmacist consultant was not permitted into the nursing homes because of the risk of disease spread).
- Allows for better patient care and patient safety
- Meets regulatory requirements
- Very user friendly
- Could still provide access to patient data in the event of a downtime (web-based solution)
- "Break the Glass" security and auditing capabilities
- ROI was realized in one year just on annual cost of ownership
- Reduced the need for phone calls, faxing, and associated costs

"The benefits of this technology are two-fold. There is less of a burden on Bristol's medical records staff to field daily phone calls, faxes, and process other manual transactions. Equally as important, our provider community now has more control over the request of information and they have quicker, more efficient access to patient data through features like proactive notifications."

- **Wendy Lollar**, CVIS  
Administrator at Bristol  
Hospital

### **Examples of information/reports Bristol Hospital shares electronically with different facilities:**

- Admission and Discharge notifications
- Emergency Room visits
- Laboratory
- Pathology
- Blood Bank
- Microbiology
- Radiology
- Cardiology

### About Summit Healthcare

Summit Healthcare is the choice of hospitals who want to take full control of their healthcare system integration, automation, business continuity, patient matching, and data archiving technology. Since 1999, we have worked to provide the industry with the most flexible interoperability and RPA technology with complimentary tailored services and solutions.

### Contact Us

Summit Healthcare  
781.519.4840  
info@summit-healthcare.com  
www.summit-healthcare.com