

# PROVEN TECHNOLOGY SOLUTIONS FOR PATIENT DATA EXCHANGE AND ADT NOTIFICATIONS FOR PROVIDERS

## THE CHALLENGE

Value-based care delivery requires physicians and providers to monitor patients throughout the continuum of care, not simply when they're in the practice for a scheduled appointment. Many times however, physicians and other care providers are not notified or lack information when a patient presents at a hospital for a significant health event. Follow-up care is delayed or overlooked after discharge, and inefficient access to data throughout the healthcare enterprise puts patients and hospitals at risk.

**< 60%**

Of hospitals routinely notify a PCP when a patient presents at the ED<sup>1</sup>

**80%**

Of all serious medical errors involve miscommunication between care transitions<sup>2</sup>

**10x**

More likely for a patient to be readmitted due to lack of follow up<sup>3</sup>

<sup>1</sup> <https://dashboard.healthit.gov/quickstats/pages/FIG-Hospital-Routine-Electronic-Notification.php>

<sup>2</sup> [https://www.jointcommission.org/assets/1/6/tst\\_hoc\\_persp\\_08\\_12.pdf](https://www.jointcommission.org/assets/1/6/tst_hoc_persp_08_12.pdf)

<sup>3</sup> <https://www.journalofhospitalmedicine.com/jhospmed/article/127490/lack-timely-pcp-follow>

<sup>4</sup> <https://www.cms.gov/newsroom/fact-sheets/interoperability-and-patient-access-fact-sheet>

## CMS RULE: DEADLINE MAY 1, 2021

The new CMS Rule's purpose is to support seamless and secure access, exchange, and use of electronic health information. More specifically, hospitals, including psychiatric hospitals and CAHs, are required to send electronic patient event notifications of a patient's admission, discharge, and/or transfer (ADT) to another healthcare facility or to another community provider or practitioner<sup>4</sup>. The rule is meant to improve care coordination by empowering providers to proactively reach out to their patients to ensure proper follow-up care after a medical emergency.

## THE SOLUTION

Summit Healthcare has flexible and customizable solutions to help your organization achieve the initiatives outlined in the CMS Interoperability and Patient Access final rule. Our solutions allow organizations to securely and easily share timely information with care providers when it's needed to improve patient outcomes and care continuity.

Information sharing can be combined with customizable notifications for providers who want to be updated regularly on patient events they care about. These types of alerts to providers will empower them to proactively monitor their patients throughout the entire continuum of care, significantly improving patient outcomes and care continuity, while reducing preventable readmissions.