



# Integration Management Services

## CUSTOMIZABLE SOLUTIONS

### WHAT WE DO

Managing an entire Hospital IT infrastructure and its integration systems can be a complicated, time-consuming, and labor-intensive task. With ever-changing government objectives, new standards and protocols, and increasing demand for meaningful data exchange, it has become more challenging than ever especially for hospitals with an already limited staff.

Summit's team of experts have extensive technology and industry knowledge, and proven experience working with all EHR vendors and third-party systems.

Leave it to us so your team can focus on what really matters:

**Providing quality patient care.**

## UNMATCHED SUPPORT

### VENDOR AGNOSTIC

### WHAT YOU CAN EXPECT

- 24x7 Support
- Monthly Status Reports
- A team to act as an extension of your IT staff
- Ability to free up time and resources to focus on other tasks
- Expertise of our engineers and project managers
- Maximize the ROI on your software investment
- Cutting-edge technology including a web dashboard for a snapshot into the health and analysis of your systems

## TECHNOLOGY EXPERTS

### COST EFFECTIVE

### SAMPLE SERVICE OFFERINGS

- Interface consolidation; reduce costly point-to-point integrations
- Complex interface builds (Web services, ITI, Direct Messaging)
- PDF translations/processing
- MDN inbound set up for attestation out of your HCIS
- FHIR Integration
- Generate HL7 from any report or text
- Custom alerting unique to your integration landscape

# WE MAKE YOU LOOK GOOD.



## EXPERTISE

Summit Healthcare's Professional Services team has a deep knowledge base, especially within the MEDITECH market.

ALL of our engineers and product managers come with a healthcare technology knowledge base, a majority of which come from a MEDITECH background.



## EFFICIENCY

Summit Healthcare prides it's Professional Services Team on it's efficiency around projects.

Our team has a vast library of solutions that work with a wide range of vendor platforms and specifications. If we haven't seen it before, we're always down for the challenge!





## EXPERIENCE

Our staff is established. Our staff have been solving problems for years. Our average engineer has over 10 years HIT experience.

## MAKE YOUR ORGANIZATION SHINE

### Summit Integration Services

Conduct an in-depth analysis of your current interface landscape to ensure your organization is fully maximizing your interface investments. The team assists with interface builds/consolidation, web services, monitoring & alerting, etc.

	Summit Silver	Summit Gold <small>BEST VALUE</small>
Choose our services features		
Resolve errors and vendor communication	✓	✓
Minor changes to configuration parameters	✓	✓
(IP address / ports, minor mapping, etc.)	✓	✓
Counteractive measures provided on error alerts	✓	✓
Monitoring of process utilization and disk space	✓	✓
Interface Development (5)	✓	✓
Project Management		✓
24/7 Real-time monitoring of interfaces		✓



## WHAT OUR CLIENTS SAY...

*"The Summit Healthcare team has been an absolute pleasure to work with in every capacity. The administrative staff is very attuned to the increasing demands that are being placed on hospitals to operate in today's healthcare environment...The development and technical implementation teams are experts in their field and work directly with the customer to design and develop custom solutions, seemingly with ease."*

— Kathleen Hoeffner, Noyes Memorial Hospital



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