

CLIENT SUCCESS STORY

Doctors Community Hospital Continues Partnership with Summit Healthcare Post-Epic Migration

The Client

Doctors Community Hospital, now Luminis Health Doctors Community Medical Center

Lanham, MD

The Challenge

Hospital mergers and acquisitions are on the rise for a variety of reasons. For smaller hospitals like Luminis Health Doctors Community Medical Center (LHDCMC) joining a larger health system leads to better access to resources and technology, as well as having the ability to provide more services to their patients and expanded community. For Doctors Community Medical Center (DCMC), the decision to merge with Anne Arundel Medical Center provided great opportunity, but also some challenges. Anne Arundel was on Epic, and had been for many years, while DCMC was on Meditech and had been utilizing the Summit Exchange Engine and Professional Services for a number of years as well.

The combined Luminis Health has over 200 interfaces utilizing two interface engines. This scenario was not efficient and most importantly, not effective for sharing patient data and information.

The Solution

The decision was made that since the larger of the two hospitals, Anne Arundel Medical Center (AAHS), was already established on Epic, Luminis Health would utilize Epic and the Corepoint engine, which meant that DCMC would have to convert their interfaces as part of their implementation. However, because DCMC had found so much value in the Summit Healthcare partnership, they decided to keep the Summit Exchange Engine, as well as Summit's Professional Services for some of their integration needs. There were a few reasons why this made sense for the organization:

- The level of comfort DCMC had with Summit and the staff from such a long, successful partnership
- Summit Healthcare has a fantastic Professional Services and Support team
- There was no sense in taking on the extra work to completely rebuild all of the interfaces
- Financial implications and costs associated with converting all the interfaces to Epic's engine

The Results

The Summit Healthcare's Services Team played an integral role in converting a majority of interfaces from Meditech to Epic, and continues to be part of the team at Luminis Health. The Summit Exchange engine and Meditech interfaces remain as part of Luminis Health's integration landscape. As a result of go-live, the following interface builds were completed:

- 134 Meditech Interfaces transition to Epic
- 22 Epic Interfaces are processed by Summit Healthcare
- 22 Meditech Interfaces still being used by Summit Healthcare / Meditech
- 17 File Transfers to Outside Vendors

"Summit Healthcare has provided exceptional service to DCHC and now Luminis Health for over 5 years. They have always provided high quality interface engineers and project managers. Their Professional Services team provides around the clock monitoring and reconciliation of the alerts. In addition to their expert services team, their price point fit into our budget!"

- Joyce Hanscome, Vice President

About Summit Healthcare

Summit Healthcare is the choice of hospitals who want to take full control of their healthcare system integration, automation and business continuity needs. Since 1999, we have worked to provide the industry with the most flexible integration and automation technology with complimentary tailored services and solutions.

Contact Us

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