

Client Success Story

Cerner Platform Hospital

Addressing Business Continuity During Cerner or Network Downtime



Cerner Platform Hospital

CLIENT

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CHALLENGE

Establishing a business continuity strategy that would provide 24/7 access to critical patient information should Cerner or Network experience a downtime

SOLUTION

Summit Downtime Reporting Solution enables integration across the hospital enterprise with significant ROI

RESULT

Distribution of over 12,400 critical reports daily to 11 workstations

For More Information:

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PROFILE

A leading community healthcare organization recently decided to implement the Summit Downtime Reporting System (DRS) to help assure business continuity in the event of a Cerner system or Network downtime. The 120+ bed facility serves approximately 80,000 patients yearly, with a mission to provide personal, high-quality and economical healthcare.

CHALLENGE

Running on a Cerner platform solution allows this hospital to empower physicians and nurses to share data and streamline processes across the organization. Like with any other organization shifting to electronic EMR's, the issue of maintaining business continuity at all times became increasingly vital.

Whether it be a Cerner downtime, or a Network downtime, planned or unplanned, any hospital needs to ensure access to critical patient data at all times. The ability to maintain this high standard of patient care was important for the hospital, thus began the search for a technology partner to provide a robust and secure business continuity solution.

SOLUTION

The Summit Downtime Reporting System was a perfect fit for the organization. Summit Healthcare's mission to provide a secure, reliable, and economical business continuity product very much mirrored their own goals and visions.

Summit Healthcare was able to maintain the hospital's tight implementation deadline, and ultimately provide them with a business continuity strategy that would provide both clinical and non-clinical users with a snapshot of key information regardless of any downtime situation. Report generation and data capture tools provide the snapshots of critical data, while sophisticated data encryption and secure delivery tools protect information and give healthcare providers access to content.

RESULTS

Since going live with the Summit Downtime Reporting System (DRS) throughout the organization, eleven downtime stations have been set up throughout the hospital and they currently run 5 different types of patient organized reports. These reports are run from Cerner Clinical Reporting to the DRS server hourly. Reports are generally focused around patient chart data and support Inpatient Units, Same Day Surgery and the Emergency Department. With an average hourly distribution of 47 reports delivered to the workstations this amounts to an average of over 12,400 reports generated on a daily basis.