

Client Success Story

Cody Regional Network

Improving Processes During a Meditech 6.15 Migration



Cody Regional Network

PROFILE

Located in Cody, Wyoming, Cody Regional Network serves as a primary, full-service medical center to communities throughout the Big Horn Basin. They have a state-of-the-art 25-bed acute-care facility. They also have an adjacent Long Term Care Center licensed for 94 beds, and a 16-bed chemical dependency center.

The expertise of their more than 50 highly trained and qualified physicians on their active medical staff, 500+ caring employees, and the latest medical technology allow them to provide sophisticated and progressive services in an environment optimal for healing.

Cody Regional's focus is on putting the patient first, and providing extraordinary healthcare to the community they serve. They have adopted the Planetree philosophy as a model of health care. The Planetree model strives to enhance patient comfort by personalizing, humanizing and demystifying the health care experience.

CLIENT

Cody Regional Network

Cody, WY

CHALLENGE

Searching for a more effective integration engine to assist with their Meditech migration.

SOLUTION

The Summit Interface Engine technology and services team.

RESULT

Enhanced IT efficiency, increased performance and service quality.

CHALLENGE

Cody Regional Network recently made the decision to upgrade their Meditech Platform from 6.07 to 6.15. The organization understood that migrating interfaces would be a large undertaking, and would require a high level of support from their integration technology and contracted services team.

Mid-way through their migration, they were faced with many challenges regarding the timely delivery and quality of services they were receiving from their current interoperability vendor.

After conducting an integration assessment, the organization made a strategic decision to purchase a new engine and contract with a new integration technology partner who could streamline and assist with the rest of the Meditech migration.

SOLUTION

Cody Regional Network saw Summit Healthcare's integration platform as a step above all others. Not only did they have superior technology, but the experience of their staff, and quality of service really stood out among their competitors.

In addition to purchasing the interface engine technology, Cody Regional contracted for Summit Healthcare's consulting services, which provided them with an experienced, effective partner to streamline and assist with all of their migration needs.

RESULTS

Summit Healthcare provided professional services to convert and implement all interfaces from Cody Regional's Meditech 6.07 platform to 6.15.

Summit Healthcare's project management team was on hand to assist with the inventory of all interfaces, analyze and document all interface customization, and provide recommendations for interfaces needed.

Summit Healthcare also provided a dedicated Project Manager and Engineer to deliver the following:

- Manage the project plan and provide progress reports and documentation
- Updated inventory list of interfaces migrated to the engine, design and installation of interfaces
- Bi – Weekly Status Calls with Integration Team and monthly interface inventory reports
- Set up of interfaces on both Live and test servers
- 24x7 support of the engine, integration products and interfaces
- Implementation of the remote dashboard and monitor interfaces

Summit Healthcare services team enabled Cody Regional staff to focus on other tasks and initiatives, while working effectively on the back end to manage all of the migration efforts. Cody Regional successfully went live in May 2017.

Over a 6 month period, interfaces built and/or converted included:

- ADTs/ITS Reports/OE Orders from Meditech
- MDM reports from 3 other vendors
- ADTs from Meditech to 9 other vendors
- ITS Reports from Meditech to 2 other vendors
- ITS Reports from Other Vendors to Meditech
- OE Orders from Meditech to 6 other vendors

Upon Meditech 6.15 go live, Cody Regional extended their partnership with Summit Healthcare by entering into a 3-year outsourcing agreement to maximize their interface engine investment and meet all of their future interoperability goals.

“Switching interface engines in the middle of a Meditech upgrade in itself is very complicated. With Summit Healthcare in the middle, we didn't even feel any burden when it came to interface development. It was a very streamlined process, as Summit staff worked quietly and effectively in the background.”

– Arek Shennar, Director, Information Services at
Cody Regional Network

The Summit Healthcare team is on hand to provide 24x7 go-live support of Cody Regional's interfaces, including education, modifications testing or upgrades to existing interfaces, as well as developing additional interfaces on an as-needed basis.

For More Information:

Summit Healthcare
35 Braintree Hill Park, Suite 303
Braintree, MA 02184
Phone: 781-519-4840
www.summit-healthcare.com